UDACITY

Bertelsmann University

Udacity

FAQs for Bertelsmann Employees

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Learning with Udacity

What is Udacity?

Udacity is a private online education provider. The Udacity online education platform provides practical tech-focused online courses in collaboration with leading tech companies. Udacity's Nanodegree programs are co-created with industry leaders and are designed for lifelong learners. Udacity Nanodegree programs focus on jobs related to Software Development, Data Science, Cloud Computing, Artificial Intelligence and more.

Why learn with Udacity?

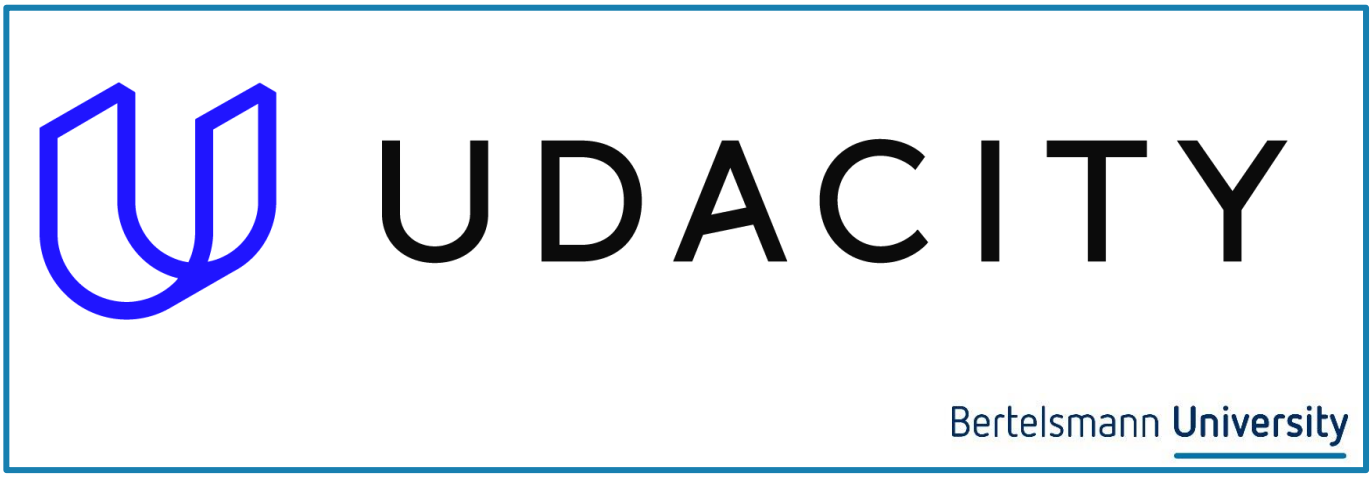
- Real-world projects designed by industry experts
- Focus on learning and applying business-ready skills
- Get help from 1-on-1 mentors
- Benefit from exchange within the community of peers
- Udacity Nanodegrees are well received in the international tech domain

Can I complete the course at my own pace?

Participants begin and end the course together. They can register any time. Cohort starting dates across the year are published on the www.bertelsmann-university.com and on peoplenet. In between, the participants' time can work at their own pace.

What is a Udacity course like?

Udacity courses are designed to be highly practical, with activities, such as quizzes and exercises, interspersed between short videos and interviews with instructors and industry experts. After a lesson, there will usually be a problem set with exercises for you to reaffirm that you have learned the material. Just as with the quizzes and videos, you can take them as many times as you like. You will learn by dealing with real-world projects built in collaboration with top tier companies that lead to real skills mastery. One of the highlights around learning with Udacity is the capstone project included at the end of a program which you can add to your portfolio afterwards.



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What is a Nanodegree (program)?

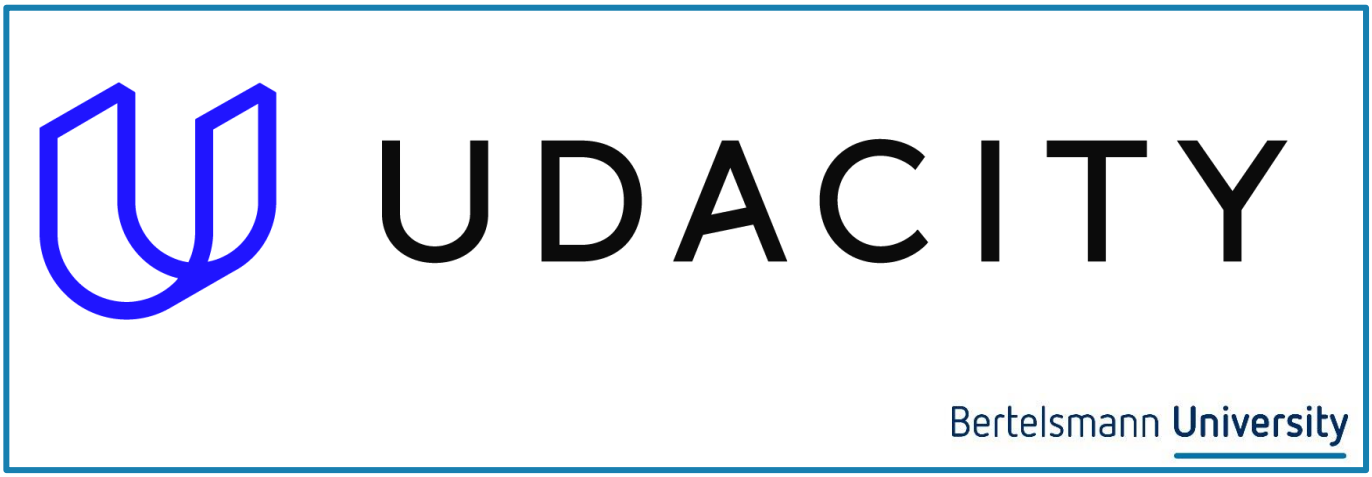
A Nanodegree program is an innovative online curriculum path. Every program provides a clear end goal and the ideal path to get the learners there. Courses are built with industry leaders, like AWS and Microsoft, and are taught by leading experts on the respective subjects. While progressing through a Nanodegree, participants benefit from personalized mentoring for technical support, as well as detailed project reviews and feedback. Graduates earn an industry-recognized certificate.

How long will the Nanodegree program take?

The duration and time commitment for completing our Nanodegree programs varies depending on the requirements for the specific program. In order to receive the Nanodegree, the program must be completed within a certain period of time (usually 6 months). The amount of time required varies depending on the complexity of the program and individual previous knowledge.

All Nanodegree programs include:

- **Real-world projects form industry experts**
  With real-world projects and immersive content built in partnership with top-tier companies, you will master the tech skills which companies are looking for
- **1-on-1 technical mentor**
  You will be assigned a knowledgeable mentor who guides your learning and is focused on answering your questions, motivating you, and keeping you on track
- **Flexible learning program**
  You will get a custom learning plan tailored to fit in with your busy life. Learn at your own pace and reach your personal goals on a schedule that works best for you



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Can I also learn on a mobile device?

You can learn at any time on your desktop or laptop computer. The Nanodegree learning content is extensive and particularly the projects and exercises require working on a larger screen. However, individual videos can be downloaded and watched on a mobile device.

What is the program language?

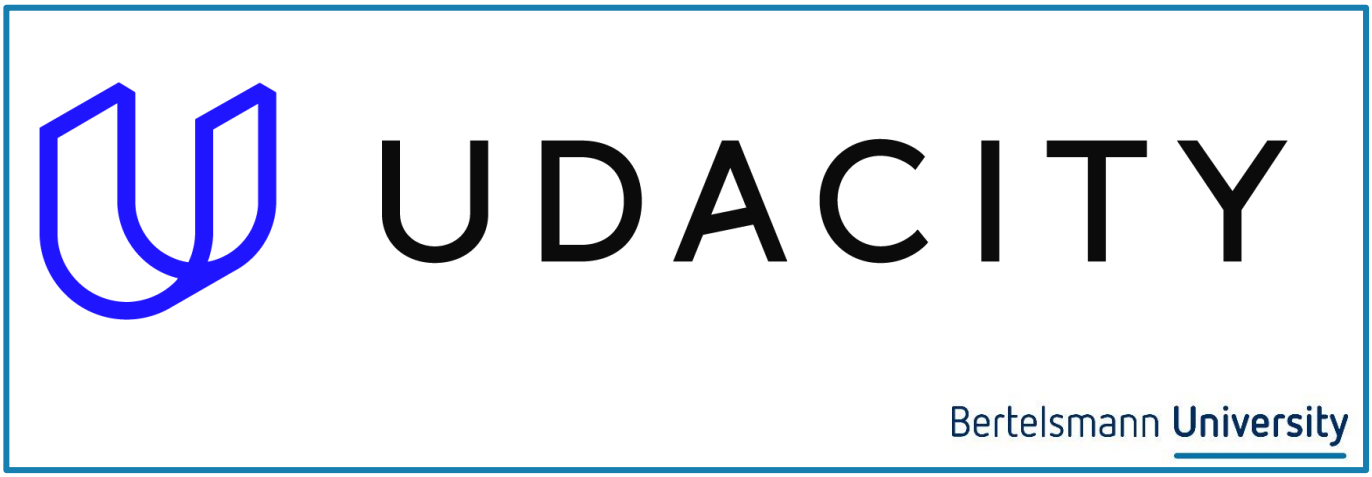
The program language of all Udacity Nanodegree programs is English. All Udacity course videos have English subtitles.

Do I need to take each course in the Nanodegree program in order to receive a Nanodegree credential?

No. All you need to do to earn a Nanodegree credential is to submit completed projects that pass required specifications. If you already have the skills you need to complete a project, you can submit it immediately and move on to the next project in your Nanodegree program portfolio.

How can I earn a Nanodegree certificate?

Udacity credentials will be awarded based on the successful completion of all the required components of a program. After successfully completing your projects, your identity will be verified, and you may be asked to do an exit interview. Upon successful completion of this process, you will receive an official Udacity Nanodegree certificate of achievement. You will then be able to view, print, and share your certificate/badge through your Udacity account.



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Organizational matters

Legal

Is the time spent learning the curriculum content considered working time?

Arrangements with regards to working hours will need to be individually agreed on-site with the respective supervisor. Thus, the regulation is made in consultation with the local Human Resources department. Please reach out to your supervisor or local HR department for clarification in case you are unclear what regulation applies to you.

Data Protection

What rights do employees have in connection with data protection?

As data subjects, participants have a right of access, rectification, deletion, restriction of processing, data transferability and a right of objection. Participants also have the right to lodge a complaint with the applicable data protection authority.

The contact person for data protection at Bertelsmann can be reached at the following address: https://eu.udacity.com/legal/gdpr-compliance

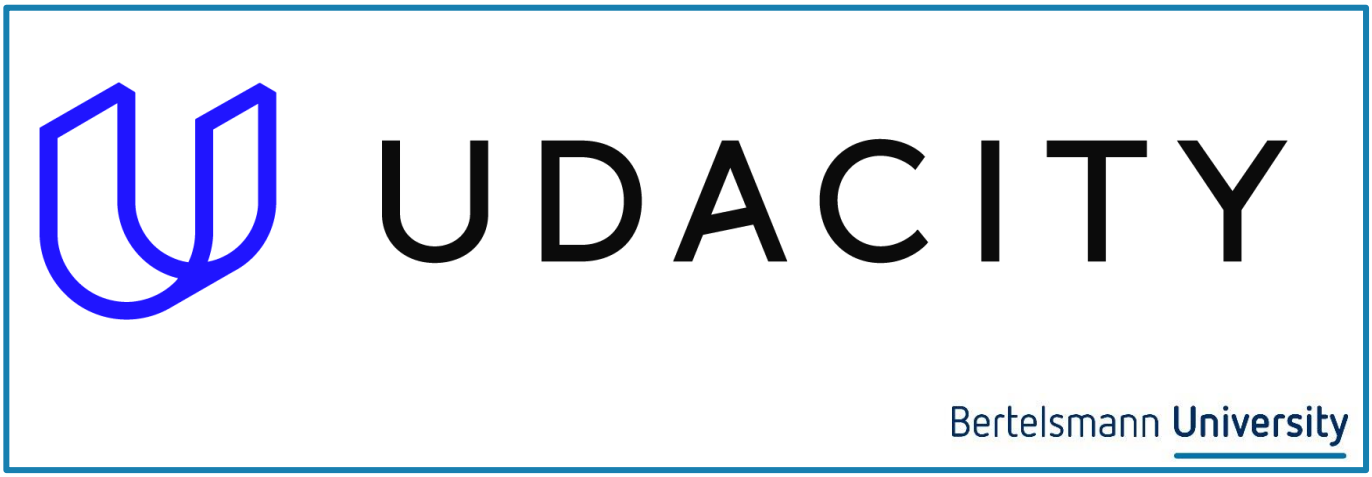
The contact person for data protection at Bertelsmann can be reached at the following address: datenschutz@bertelsmann.de

What personal data is transmitted by Bertelsmann and vice-versa?

The learner's first and last name, email address and peoplenet-ID are automatically transmitted from Bertelsmann its learning partners. In some cases, the data transfer between Bertelsmann and its learning providers exceeds the European regulations on data security, as some of the providers are based in the US. In order to make the transfer of personal data secure and legal, data protection agreements are in place between Bertelsmann and its learning partners, where necessary.

How secure is the data?

The data protection is in line with the European data protection regulations and strict German data privacy standards. As with all other training offers on peoplenet, supervisors and HR can see the respective employee’s training plan and learning history of completed courses. However, they are not given any details or progress information on courses which have not (yet) been completed.



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peoplenet & Reporting

Will the participation be uploaded to the employee's peoplenet learning plan/learning history?

Upon registration, the temporary Udacity license item is added to the learner's training plan. Once individual courses are completed, they are recorded to the peoplenet learning history of that learner. Bertelsmann University will run an update adding completed courses to the learning history on a quarterly basis.

Contact

Who can I turn to if I have more questions?

- For **Bertelsmann-specific questions** (e.g. working time, peoplenet), please contact your local Human Resources department.
- For **general questions** on the course program, and for user support, please contact: university@bertelsmann.com
- For **specific questions** regarding the Nanodegrees, please contact Udacity: https://www.udacity.com/contact